



## Avotus Announces Exceptional Customer Satisfaction Results

*Customers Note High Levels of Satisfaction, Products Experience Unprecedented Growth*

**OAKLAND, New Jersey– April 20, 2016** – Avotus Corporation, the leading provider of Intelligent Communications Management (ICM) solutions, today announces the results of its 2015 customer satisfaction surveys. It was reported that 85% of Avotus' Expense Management Wireless Helpdesk (EM WHD) customers and 97% of its Usage Management Helpdesk (UMHD) customers responded that they were either satisfied or extremely satisfied with the services. Additionally, when asked if they would go further and recommend Avotus products, 80% of EM WHD clients and 98% of UMHD clients stated they would recommend Avotus. These results, which have been consistently high for the last four years, affirms Avotus' value proposition of saving its clients money, providing them visibility and organizing big data for informed decision-making.

“Our objective is the fulfillment of each contracted service to the highest satisfaction of every customer,” states James Martino, CEO of Avotus. “Our commitment to publishing our survey results is unmatched and a testament to our willingness to be transparent and accountable to our clients. In 2015, Avotus not only continued to deliver on customer satisfaction but we had unprecedented growth in new products. Our new Enhanced Usage Reporting product for Unified Communications (UC) now extends visibility across all major UC platforms and features. Our partnership with TrustSphere extends our UC product into the Relationship Analytics space for amazing visibility into employee usage of corporate assets. We leapfrogged the competition in the Expense Management space with the launch of ITAM Robot which provides real time, current and accurate inventory of telecom and IT assets and investments.”

Avotus' Service Delivery Center is certified 27001:2013 compliant by the International Organization for Standardization (ISO) and the British Standards Institution (BSI). When properly managed, these certifications allow organizations to operate with confidence and give them freedom to grow, innovate and broaden their customer base knowing that all their confidential information will remain that way. BSI/ISO 27001 compliant companies facilitate business improvement across the globe by helping clients drive performance, manage risk and grow sustainably through the adoption of international management systems standards.

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### **About Avotus**

With more than 30 years of industry experience, Avotus is the award-winning provider of **Intelligent Communications Management (ICM)** solutions. ICM solutions enable users to optimize, manage and protect against misuse and abuse of their critical investments in telecom and technology. Often, Avotus' ICM lifecycle can be deployed in a manner that allows each engagement to self-fund the next, while putting cash on the clients bottom line at each step. ICM solutions include: Enhanced Usage Reporting (EUR) for Unified Communications, Expense Management with ITAM Robot (EM), Intelli-Sourcing and Wireless Management. Avotus and its partners serve more than 1,000 clients in North America and around the world, many of which are industry-leading Fortune 5000 companies. ICM is Avotus' Intelligent approach to managing wireline and wireless assets, and your safeguard for next-generation solution implementation.

### **Avotus Contact**

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