Avotus ICM Expense Management

SAVING MONEY THROUGH BETTER CONTROL

Why are you paying for items that should not appear on your invoice?

- Services that should have been disconnected
- Mobile devices that were not decommissioned when employees left the company
- Off-contract purchasing that circumvents your preferred vendor contracts
- Lost service credits due to SLA breaches by your service providers
- Late payment charges due to untracked or missing invoices

Avotus ICM* Expense Management (EM) uncovers these common oversights and more.

*Intelligent Communications Management

Avotus Corporation - 1-877-AVOTUS-1 | info@avotus.com | www.avotus.com
What is ICM Expense Management?

Avotus ICM Expense Management is a fully automated technology-based solution that helps you gain complete visibility into your telecommunications spend, drastically reduces your invoice processing time, and helps you deliver significant cost savings. It processes, monitors, and reports on your entire communications network with dramatic and sustainable results.

» Provides a complete and transparent view into your telecom network, assets and spend patterns
» Allows for flexibility in managing your telecom data
» ICM EM modules are intuitive and interactive, providing the most benefit, value and best overall experience

Here’s How We Do It

The ICM EM Portal is a user-friendly interface that provides a window into all communications activity offering complete data visibility, reporting, actionable insights and, ultimately, savings

» The portal can be configured and customized to support the various roles and responsibilities of individual users
» Users can get quick snapshots of their activities in progress, enhancing visibility to better track and identify critical items that require immediate attention
» Direct links are provided in ICM EM to access messages, alerts, orders, invoices and approvals
» Customers are provided full access to Avotus' ICM EM system data providing the most complete picture of their communications expense

Big Data Visibility and Savings – We Guarantee It!

Only Avotus goes beyond traditional invoice processing to put you in control of your telecom spend from the moment the contract is signed – backed by Avotus' Total Savings Guarantee.
Key Features and Benefits of ICM Expense Management

Inventory

» Comprehensive inventory management for telecom from ordering to disconnecting of inventory

» Audits and cleans up inventory to ensure complete, detailed and accurate account of services and equipment

» Supports customized workflow for provisioning

Purchasing

» Integrated order management module for purchasing, operations and accounting

» Full value from your telecom contracts as purchasing ensures compliance with contract terms

» Telecom inventory is automatically updated as new equipment and services are purchased

Invoicing

» Integrates activities involved with invoice processing, credit/dispute management and chargebacks

» Ensures accurate billing information: charges, inventory, cost allocations and errors

» Decreases invoice processing time

» Reduces late payment charges

Analytics

» Standard reports ranging from basic to stewardship reports

» Flexible reporting engine allowing for customization to meet your reporting requirements

» Analyzes expenses, payments, inventory, etc. at detailed level

The ICM EM platform interacts with Avotus’ ICM Intelli-Sourcing Service. This integration allows for the synchronizing of EM data creating quick and easy utilization of the Intelli-Sourcing functionality for existing EM clients. An additional ICM Expense Management benefit is the Elite Program Manager (EPM).

*Intelligent Communications Management

Designed for the complexities of voice and data communications invoicing
About Avotus

With more than 30 years of industry experience, Avotus is the award-winning provider of Intelligent Communications Management (ICM) solutions. ICM solutions enable users to optimize, manage and protect against misuse and abuse of their critical investments in telecom and technology. Avotus’ ICM lifecycle can be deployed in a manner that allows each engagement to self-fund the next, while putting cash on the client’s bottom line at each step. ICM solutions include: Enhanced Usage Reporting (EUR) for Unified Communications, Expense Management with ITAM Robot (EM), Intelli-Sourcing and Wireless Management. Avotus and its partners serve more than 1,000 clients in North America and around the world, many of which are industry-leading Fortune 5000 companies. ICM is Avotus’ Intelligent approach to managing wireline and wireless assets, and a safeguard for your next-generation communications solutions.

Key Messages - Value Proposition

AVOTUS DELIVERS:
• “Data” for Informed Decision-Making
• “Visibility” into your Network
• “Savings” both Immediate and Long-term

Total Savings Guarantee (TSG)

Avotus’ Total Savings Guarantee (TSG) is our unprecedented commitment to our customers. Avotus truly believes that it can save you significant money while enhancing visibility and supporting sound decision-making. TSG is Avotus’ way of putting OUR money where our mouth is. It is our guarantee to provide the most effective solutions in a manner which creates unique value. TSG demonstrates our confidence in our capabilities and willingness to stand behind everything we do. If Avotus does not save you more money than it costs for the engagement, we will credit you the difference. That’s the Avotus Total Savings Guarantee (available on select ICM solutions with “trackable” savings)

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