

Avotus Clears the Pipeline for Refineries' Communication Services

As one of the world's largest refiners and resellers of petroleum products, the customer had exploration sites, refineries, and over 10,000 gas stations throughout North and South America. Keeping all of these sites in constant contact was costing the company \$40 million USD a year for communications services.

Depending on 60+ carriers to provide these services, the company felt it insurmountable to contact, solicit & receive bids, analyze, check references, assess, and award contracts for each of its 1,250 individual services. Unfortunately, to realize any significant savings on their telecommunications spend, the company would have to renegotiate its contracts.

The company decided that Avotus' patented ICM Intelli-Sourcing, an online reverse auction process customized for communications purchases, was the best solution to their problem. By utilizing this solution, the company was able to achieve significant savings in record time and with far fewer headaches. Avotus Intelli-Sourcing allowed the company to define the specifications for each of their services and solicit vendors of their choice to bid on those contracts.

Avotus Intelli-Sourcing allowed competing vendors (in real-time) to witness where their pricing stood, as well as their ranking (0-100%) in compliance of the company's service specifications. The electronic RFP and sourcing event were completed within 100 days. The timesavings alone represented a cost-savings the company would never have been able to attain, had they opted for a traditional RFP approach. In addition, because the contracts were negotiated so quickly, those savings were implemented sooner. This resulted in greater near-term savings for the company.

In terms of contract pricing, the company was able to negotiate for savings in excess of \$12 million USD. While this customer was now able to reap huge contract savings, they still had concerns about the accuracy of their inventory. Due to several consolidations and an out-of-date database, the customer knew the invoices for their 20,000 inventory elements were riddled with errors. Thanks to Avotus' overall Telecom Expense Management philosophy, the customer selected Avotus to provide its Expense Management solution via completely outsourced value added managed service.

Avotus Advantages

RFP and Auction completed in 100 days

Negotiated savings of over \$12 million USD

"Hands-off" expense management with Avotus Elite





Under the Avotus Elite service, Avotus took over full responsibility for processing communications invoices, managing inventory, and submitting orders for new equipment and services to the carriers. Overall, Avotus will be responsible for reconciling \$25 million annually in communications spending.

About Avotus

Founded in 1981, Avotus is an award-winning provider of intelligent enterprise Call Accounting solutions. Since its inception, Avotus has worked with corporate telecom administrators to help them tackle the challenges associated with managing their complex enterprise communications assets, which increasingly include a growing number of mobile phones, tablets and other smart devices. Avotus serves customers across 41 global destinations, many of which are industry-leading Fortune 2000 customers.

For more information, please visit www.avotus.com.

CASE STUDY

