

Avotus Enhances its ICM Platform for Voice Management

ICM Usage Management 8.4 offers enhancements designed to provide improved visibility and compatibility for voice tracking

OAKLAND, New Jersey – August 14, 2014 – Avotus Corporation, the leading provider of Intelligent Communications Management (ICM) solutions, announces that it has enhanced its award-winning ICM Usage Management tool (ICM UM). Avotus ICM UM version 8.4 provides new product features and improvements designed to make the solution even more intuitive and valuable for users. ICM UM 8.4 offers unsurpassed visibility into an enterprise's telecom assets to better track and manage communications usage and expense.

"Avotus is dedicated to our clients and perpetually works to enhance our suite of ICM products," states Avotus CEO James Martino. "This ICM UM 8.4 release, upgrades one of our longest-running platforms. For 30 years, Avotus has been a leader in the voice usage management industry. More than 2,000 enterprises use the ICM UM platform and will benefit from this feature-rich and highly compatible offering. ICM UM 8.4 is a key component of the ICM suite of products, which provide enhanced visibility, savings and data management for our clients."

Avotus ICM UM 8.4 is an advanced call accounting tool that delivers organized, comprehensive and detailed reporting on an organization's communications spend across wireline, wireless, VoIP and legacy platforms. Using information gathered from ICM UM 8.4's customizable reports, telecom administrators can better track and manage communications expense across all corporate platforms, manage assets and better track business success.

Key ICM UM 8.4 benefits:

Enhanced System Reliability and Dependability

ICM UM delivers an accurate and comprehensive view of corporate telecom assets and usage. Providing extensive, real-time Call Detail Record (CDR) tracking and accounting, ICM UM 8.4 strengthens client reporting and helps them to accurately predict business costs.

Improved User Experience

ICM UM 8.4 provides new compliance functions, along with enhancements to traffic processing, inventory and the purge of traffic data.

Customizable to Better Meet Unique Corporate Needs

Customizable reporting formats, enhanced geographic data and real-time views into usage of corporate communications assets, deliver cost-effective support for long-term resource, market planning and fraud prevention.

New Product Features and Enhancements Include:

- Compliance with Windows Server 2012
- Compliance with SQL Server 2012
- Avaya "Blue" (CS1000) LD02 Traffic Processing Improvement
- Avaya "Blue" (CS1000) LD02 Inventory Improvement
- Traffic Data Purge
- 14 updates – including PDF runtime and report configuration help page

To learn more about Avotus, visit www.avotus.com. Join the conversation on Twitter and Avotus Corporation on LinkedIn, Facebook and Google Plus.

###

About Avotus

With more than 30 years of industry experience, Avotus is the award-winning provider of Intelligent Communications Management (ICM) solutions. ICM solutions enable users to optimize and manage their critical investments in telecom and technology. ICM is Avotus' Intelligent approach to managing wireline and wireless assets. Often times, Avotus' ICM lifecycle can be deployed in a manner that allows each engagement to self-fund the next, while putting cash on the clients bottom line at each step. ICM solutions include: Usage Management (UM), Expense Management (EM), Intelli-Sourcing and Wireless. Avotus and its partners serve more than 1,000 clients in North America and around the world, many of which are industry-leading Fortune 5000 customers.

For further information:

Avotus Contact:

Latha Dhyani

latha.dhyani@avotus.com