Avotus Enhanced Usage Reporting (EUR) for Cisco

Avotus EUR for Cisco is a cross-functional enterprise product that delivers unmatched visibility into your corporate communications, improving overall UC asset usage visibility, reporting, monitoring and security across your wireline, wireless, VoIP, UC and legacy platforms. When combined with its Wireless usage capabilities, Avotus EUR for Cisco provides a unified 360-degree view of all the telecom assets and Unified Communications usage across all locations of the enterprise. It provides access to Big Data and visibility into network usage and employee abuse and misuse, yielding more informed decision making, significant cost savings and operational efficiencies across the enterprise. Avotus EUR for Cisco can manage unlimited number of customer locations in one easy to view portal whereas Cisco CAR is restricted to a single site. Cisco CAR is a proprietary software utility capable of providing limited telecom network activity usage only for Cisco's VoIP appliances at a single location.

Matrix of Cisco CDR Analysis & Reporting vs Avotus EUR for Cisco		
Functionality	**Cisco CAR**	**Avotus EUR for Cisco**
Reporting		
Reporting on IM, File Transfers, Web & Video Conference usage		✓
Call reports can include single Call Manager	✓	✓
Call reports can include multiple Call Managers		✓
Call reports can include Cisco and other phone system calls together		✓
Near real time reporting	✓	✓
Run reports during business hours		✓
Run reports during non-peak hours	✓	✓
Generate call charges or discounts		✓
Generate billing or invoice type reports		✓
Scheduled reports delivered via email	✓	✓
Over 220 Web Based Reports		✓
Traffic reports can include QoS metrics	✓	✓
Traffic reports can include GoS metrics		✓
Analytics		
Support for big data		✓
Support graphical views across devices		✓
Supported Platforms		
Cisco Unified Communications Manager	✓	✓
Avaya Aura		✓
Avaya CS1000		✓
Microsoft Skype for Business		✓
BroadSoft BroadWorks		✓
Genband EXPERiUS & Nuvia		✓
Report calls from over 120 platforms		✓
Wireless Support		
Import wireless carrier call data		✓
Call reports can include wireless call records		✓
Web based trouble ticket system		✓
Corporate Directory		
Support complex directory		✓
Field level security for business roles		✓
Deployment Options		
On premises	✓	✓
Cloud		✓
Outsourced managed service		✓